

Title of the whole course: Public Transport

Quality and Benchmarking in Public Transport

Name of the Educational Test Site:

AUTH : Aristotle University of Thessaloniki

Objective of the whole course

- Obtain basic knowledge with respect to planning, organizing and operating Public Transport services
- Obtain knowledge on Public transport systems in general
- Understand the role of Public Transport in passenger traffic in urban areas and the human behaviour
- Understand the role of new technologies in Public Transport Operations
- Understanding the new framework of Public Transport in the EU.

Content of the whole course

- Public Transport Systems
- Organisational structure of Public Transport in Greece, New framework within the EU.
- Passenger capacity of Public Transport, Level of Service
- Cost models in Public Transport
- Public Transport Planning (Network) and Operations
- Public Transport Routeing and Scheduling (Buses mainly)
- Rolling Stock
- Quality standards of Public Transport Service
- Evaluation of Public Transport Service and Operations
- Passenger Information
- Data collection techniques and processing in Public Transport

Which parts of PORTAL (project results) were taken up?

- Quality standards of Public Transport Service
- Evaluation of Public Transport Service and Operations

Which PORTAL material was used?

Public Transport Quality and Benchmarking

Separate / existing course	Existing
Optional / compulsory course	Optional
Name of the corresponding curricula	Public Transport
Participants' level	Ptychion / Metaptychion
Type of input	Lecture
Number of participants	can not be estimated
Timing	November 2002
Duration	6 hours (i.e. 2 lessons) at least
Exercises	Discussion group
Language	Greek

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Language of lecturer	Greek,
Fields of expertise	Public Transport: Quality and Benchmarking